Homewood Suites Liberty Station Named To Hiltons 2009 List Of Top Performing Hotels

MCLEAN, VA – Homewood Suites by Hilton, the international brand of all-suite, residential-style hotels, today announced its top performing properties of 2009. The results are based on three key components: quality assurance audits measuring cleanliness, condition and brand standards; customer satisfaction scores rating staff service; and the quality of the hotel's physical accommodations.

Twenty five hotels from the brand's portfolio of nearly 300 properties were included in this year's list. Hotels receive a trophy, monetary prize and special recognition during a series of regional brand meetings.

"It's often the small details that make a big difference to our guests," said Bill Duncan, Global Head, Brand Management, Homewood Suites. "Each of these hotels has gone above and beyond in providing exceptional customer service, meeting our stringent brand standards and maintaining a clean beautiful property."

The top performing hotel received special recognition with a "Connie" Award, named after Hilton Worldwide's founder Conrad Hilton. This year's Connie Award winner is the Homewood Suites by Hilton Charleston/Airport Convention Center, SC. The property is overseen by General Manager, Torri Jennings, and Director of Sales, Connie Armstrong.

Additional Merit winners included:

- 1. Dallas-Frisco, Texas GM: Joel Welborn; DOS: Michelle White
- 2. Denver-Tech Center, Colo. GM: Todd Dickson; DOS: Linda Aulisio
- 3. Toronto-Oakville, Ontario, Canada DOS: Christina Anderson
- 4. Oklahoma City-West, Okla. GM: Jenny Hankins; DOS: Kimberly Campbell
- 5. Phoenix North / Happy Valley, Ariz. GM: Katie Huff; DOS: Susan Klucar
- 6. Henderson/South Las Vegas, Nev. GM: Kyle Johnson; Sales Manager: Jean Lee
- 7. Omaha/Downtown, Neb. GM: Linda Saron
- 8. Phoenix/Avondale, Ariz. GM: Anna Fuchs; DOS: Toni Lindner
- 9. Tampa-Airport/Westshore, Fla. GM: Todd Kinney; DOS: Mike Nealon
- 10. St. Louis Riverport Airport West, Mo. GM: James Vavak; DOS: John Kuithe
- 11. Santa Fe North, N.M. GM: Lisa Vigil; DOS: Nancy Bankston Johns
- 12. Alexandria, Va. GM: Charles Gellad; AGM: Liliana Torres
- 13. Vancouver/Portland, Wash. GM: Kari Jonassen; DOS: Tracie Red Elk
- 14. Birmingham South Inverness, Ala. GM: Gayle Wilkinson
- 15. Falls Church I-495 @ Rt. 50, Va. GM: Jean-Pierre Gaster; DOS: Bob Duffey
- 16. Palm Beach Gardens, Fla. GM: Liz Oliver; DOS: Andrew Saporito
- 17. San Diego Airport / Liberty Station, Calif. GM: Rick Brown; DOS: Jaci Sims
- 18. Jacksonville-South/St. John's Center, Fla. GM: Karen Rosenstrom; DOS: Randy Nathan
- 19. Miami-Airport/West, Fla. GM: Jenny Estrada; DOS: Juan Quiroz

- 20. Huntsville/Village of Providence, Ala. GM: Tricia Gonterman; DOS: Jennifer Middleton
- 21. Pensacola-Airport (Cordova Mall), Fla. GM: Cindi Hasty; DOS: Courtney Brooks
- 22. Houston-Clear Lake, Texas GM: Melissa Cortinas; DOS: Joan Medland
- 23. Daytona Beach/Speedway-Airport, Fla. GM: Wismer Johnson; DOS: Marisol Moreno
- 24. Dover, N.H. GM: Shannon Mitchell

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